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Subject: Volatility statement for Phaser 6300 and 6350 color printers

Phaser 6300 and 6350 printers do not retain any latent user image in the mechanical system of the printer during normal operation. If a print job is disrupted prior to completion a latent image may exist in the mechanical systems of the printer; the image may be removed by cycling power or printing a page.

Phaser 6300 and 6350 printers do not retain any latent image in the print controller (raster image processor) or associated RAM following the completion of printing. No user data is maintained in the print controller or associated RAM following the cycling of power.

Phaser 6300 and 6350 printers contain non-volatile flash memory contained on the controller. This memory does not retain any variable printing data, but can be used to retain software updates, store fonts, etc.. No user information is retained in this memory.

Phaser 6300 and 6350 printers equipped with hard disk drives will retain latent images in the hard disk only when the job retention features are enabled / utilized (Secure print, proof print, or saved print or job accounting).

A procedure for securely erasing any hard disk data is an appendix to this document..

Phaser 6300 and 6350 printers contain non-volatile memory in the form of a configuration card. This card does not retain any variable printing data, but does retain printer configuration details, including network address, configuration details, printer name, etc. This configuration card can be removed and/or destroyed to eliminate the stored data.

Memory types for the Phaser 6300 and 6350 printers are:

Model Number	Memory Type	Volatility	User Data
6300/N	SDRAM	Volatile	Yes ¹
	EEPROM	Non-Volatile	No ²
	Configuration Card	Non-Volatile	No ²
	Flash / ROM	Non-Volatile	No ³
6300/DN	SDRAM	Volatile	Yes ¹
	EEPROM	Non-Volatile	No ²
	Configuration Card	Non-Volatile	No ²
	Flash / ROM	Non-Volatile	No ³
6350/DP	SDRAM	Volatile	Yes ¹
	EEPROM	Non-Volatile	No ²
	Configuration Card	Non-Volatile	No ²
	Flash / ROM	Non-Volatile	No ³
6350/DT	SDRAM	Volatile	Yes ¹
	EEPROM	Non-Volatile	No ²
	Configuration Card	Non-Volatile	No ²
	Flash / ROM	Non-Volatile	No ³
6350/DX	SDRAM	Volatile	Yes ¹
	EEPROM	Non-Volatile	No ²
	Configuration Card	Non-Volatile	No ²
	Flash / ROM	Non-Volatile	No ³
	Hard Disk	Non-volatile	Yes ⁴

Notes:

- ¹ SDRAM memory can be upgraded to 1024MB for all models
- ² Contains printer configuration and operational parameters. It does not contain user print data.
- ³ Is used for firmware code and contains no user print data.
- ⁴ Hard drive may contain user print data and is an option for the other printer models.