Xerox Security Bulletin XRX16-023

Cumulative update for Common Criteria Certification
v1.0
09/30/16

Background

The System Software Version and software patch listed below for the ColorQube® 9301/9302/9303 contain cumulative updates that incorporate security vulnerability fixes up through 21 Jan 2016 as well as other non-security related defect fixes. This system software release with the software patch are Common Criteria certified (see http://www.xerox.com/information-security/common-criteria-certified/enus.html).

System software release 072.180.165.14201 plus software patch 303576V2 for the product model listed below are designed to be installed by the customer. Please follow the procedures contained in this bulletin to install the solution. The system software version is a full system release so the patch criticality rating is not applicable; the software patch is rated as Important.

The system software release and security patch are compressed into a single zip file and can be accessed via the link below.

ColorQube 9301/9302/9303: System Software Release 072.180.165.14201 and Software Patch 303576V2:
http://www.support.xerox.com/support/colorqube-9300-series/file-download/enus.html?contentId=134358

Applicability

The system software release applies to network-connected versions only of the following product:

ColorQube®
    9301
    9302
    9303

Install Instructions

Summary of versions and actions:
- Determine the current System Software version or Controller Version on your device for the affected product by printing a Configuration Report following the instructions for printing a Configuration Report in the applicable System Administrator Guide.
- Based on the current System Software version or Controller Version on your device, determine from the table below what action(s) , if any, have to be taken before this release can be installed.
- Perform the indicated action(s) to get your device ready to install this release.
- Once your device is ready to install this release, follow the instructions after the table below under **Release Installation Methods** to install this release.

For ColorQube 9301/9302/9303

	If Your Software Version Is System SW Controller	Ready for Release?	Next Step:	System SW / Controller Will Now Show:
	Less than 072.180.165.14201	No	Upgrade the device to 072.180.165.14201; then install software patch 303576V2	072.180.165.14201/ 072.185.14201.303576v2
2	072.180.165.14201	This version of software is currently installed	Install software patch 303576V2	072.180.165.14201/ 072.185.14201.303576v2
3	Greater than 072.180.165.14201	No	Contact Xerox Technical Support to have device downgraded to 072.180.165.14201; then install software patch 303576V2	072.180.165.14201/ 072.185.14201.303576v2

Release Installation Methods

This release and software patch can and should be installed by the customer. Although there are a variety of methods available for this, the method recommended here is to use the Web Interface Upgrade Process. Please make sure the device is free from faults and jams before commencing any part of the upgrade process.

For additional information on all the methods to install the release and software patch, refer to Customer Tip "How to Upgrade, Patch or Clone Xerox Multifunction Devices" (http://www.office.xerox.com/support/dctips/dc06cc0410.pdf).

IMPORTANT NOTE: In the instructions below, please make sure that system software release 072.180.165.14201 is installed on the device before the 303576V2 software patch is installed; otherwise the software patch will be overwritten. The installation of the software release and software patch require separate installations. The upgrade process will take about 20-30 minutes each time; the device will be inoperable during this time period.

Web Interface Upgrade Method

1) Extract the DLM file (first **ColorQube_9301-9303_system-sw#07218016514201#.DLM** for the system software release and then **303576V2.dlm** for the software patch) from the applicable zip file (**ColorQube_9301-9303_FIPS_140-2_over_SNMPv3_software.zip**). Make sure that the device has network access and that HTTP is enabled on the device.
2) Open a web browser and connect to the multifunction device by entering the IP address of the device using the format http://{IP Address}.
3) Select the "Index" link in the top right portion of the WebUI page.
4) Select "Manual Upgrade" from the Index window.
5) A Login screen may be displayed. Enter the System Administrator's username and password for the device. The 'Machine Software' page will be displayed.
6) Under "Machine Software" select "Upgrades" click the "Enable" box, and click on the "Apply" button to save the change.
7) Under "Machine Software" click on "Manual Upgrade"
8) Under "Manual Upgrade," select the Browse button to find and select the DLM file first **ColorQube_9301-9303_system-sw#07218016514201#.DLM** and then **303576V2.dlm**).
9) Select the "Install Software" button. A pop-up will be shown with the message "File has been submitted"; click OK. Once the file is sent close the browser window.

The device will automatically reboot in order to install the software release or the software patch. After the reboot has completed a Software Upgrade Report will print followed by a Configuration Report. Make sure the Software Upgrade Report shows the 'Software Upgrade Result' as 'Success'. The software release is installed when the system software version on the printed Configuration Report shows the system software version number indicated in the table on Page 2; the software patch is installed when the controller version number on the printed Configuration Report shows the proper controller version number indicated in the table on Page 2.

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