

Statement of Volatility Xerox Color 550/560/570 Print Engine

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Statement of Volatility Xerox Color 550/560/570

Notice

This document describes the locations, capacities and contents of volatile and non-volatile memory devices within the Xerox Color 550/560/570.

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This evaluation and summary was certified by:

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Job Function	Product Security Manager
Preparation Date	5/30/2011

Statement of Volatility Xerox Color 550/560/570

Introduction

The Xerox Color 550/560/570 is used to perform the following tasks:

- Printing
- Copying
- Scanning
- Faxing

This document describes the amounts and types of memory contained in the device in an easy to read tabular format. To allow security issues to be addressed as needed, specific commentary has been included about job data and where Personally Identifiable Information (PII) can be found in the system.

The information contained in this document has been verified at the time the product is released for sale. Manufacturing process changes may require that memory amounts are increased but, the purpose or contents of the memory should not change.

General Memory Information

Volatile Memory

All volatile memory listed is cleared after power is removed (decay occurs generally within 20 seconds at room temperature).

All volatile memory listed is required for normal system operation and during service and diagnostic procedures.

Removal of any volatile memory will void the warranty.

Non-Volatile Memory

All non-volatile memory listed is required for normal system operation and during service and diagnostic procedures.

Removal of any non-volatile memory will void the warranty.

None of the non-volatile memory in the system can be accessed by accidental keystrokes.

Device Module Descriptions

Signature Block

This evaluation and summary was completed by:

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Job Title	Technical Program Manager
Job Function	hnical Program Manager
Preparation Date	5/30/2011

The data tables below detail the information regarding the volatile and non-volatile memory contained in the <productname> print engine.

Type (SRAM, DRAM, etc)	Size	User Modifiable (Y/N)	Function or Use	Process to Clear:
SRAM (MCU PWBA)	8Mbit (256K x 16 bit) ×2	N	Temporary storage of variables	SRAM is erased when machine is powered off.
Battery-backed SRAM (MCU NVM PWBA)	4Mbit (256Kx 16bit)	N	Permanent storage of machine setting data/job log data. User image data are not stored.	SRAM is not erased when a main switch is turned off. Not customer alterable.
SDRAM (system memory DIMM)	2GB 1Gbit (64Mx8bit)x16	N	Temporary storage of program, and work area	SDRAM is erased when a main switch is turned off.
Battery-backed SRAM (NVM PWBA)	8Mbit (1M x 8bit)	N	Permanent storage of machine setting data/job log data. User image data are not stored.	SRAM is not erased when a main switch is turned off. Not customer alterable.
SDRAM (ESS PWBA)	4Mbit (256Kx16bit)	N	Temporary storage of work area	SDRAM is erased when a main switch is turned off.
SDRAM (Fax PWBA)	64Mbit	N	Temporary storage area used as a work data area	SDRAM is erased when machine is powered off.

Non-Volatile Memor	y Description			
Type (Flash, EEPROM, etc)	Size	User Modifiable (Y/N)	Function or Use	Process to Clear:
Flash (MCU PWBA)	32Mbit (1M x 16 bit) ×2	N	Permanent storage of program. User image data are not stored.	Not customer alterable.
Flash (ESS PWBA)	128MB	N	Permanent storage of	Not customer alterable.

	512Mbit (32Mx16bit)x2		program/font data. User image data are not stored.	
SEEPROM (BP PWBA)	8Kbit	N	Permanent storage of machine setting data. User image data are not stored.	Not customer alterable.
Flash (ESS PWBA)	2MB (1Mx16bit)	N	Permanent storage of program data. User image data are not stored.	Not customer alterable.
EEPROM (DADF PWBA)	16Kbit	N	Permanent storage of DADF configuration code. User image data are not stored.	Not customer alterable.
Flash with 24Kbyte of data RAM (DADF PWBA)	384Kbyte	N	Permanent storage of DADF executable code. User image data are not stored.	Not customer alterable.
ROM with 40Kbyte of data RAM (Fax PWBA)	384Kbyte	N	Permanent storage of Fax executable code.	Not customer alterable.
Additional Information:	·			·

Hard Disk Description	ons				
Complete this table if t	ne device has medi	a storage ca	pability		
Drive / Partition (System, Image):	Removable Y / N	Size:	User Modifiable: Y / N	Function:	Process to Clear:
ide0/α	N*	3726MB	N	Resources data storage	At the deletion of data
ide0/b	N*	3726MB	N	Print data temporary storage	At the completion of job
ide0/c	N*	14902MB	N	Private/Mailbox storage	At the deletion of data
ide0/d	N*	3726MB	N	PDL/mail data temporary storage	At the completion of job
ide0/e	N*	6520MB	N	Copy data temporary storage	At the completion of job
ide0/f	N*	1863MB	N	Scan data temporary storage	At the completion of job
ide0/h	N*	1863MB	N	Management data storage	At the deletion of data
ide0/i	N*	1863MB	N	Scan-to-URL scan data storage	At the completion of receiving data
ide0/j	N*	27940MB	N	Image Log storage	At the completion of transferring image log to server
ide0/p	N*	1863MB	N	Firmware backup storage	None

* - Requires tools for removal. Can be removed by Xerox Service Personnel for the Hard Drive Retention Offering Program

Additional Information:

If Disk Encryption is ON, all partitions are encrypted.

If Disk Overwrite is ON, all files are sanitized when it is deleted by NSA recommended method.

ide0/a: Resources are font, form/logo, SMB folder (config.txt.driver) and Job Template.

ide0/b: EPC print data which are decomposed and temporarily stored on this partition.

ide0/c: Private/Mailbox stores scan data, I-Fax data, Fax data, security print data, and proof print data.

ideO/d: PDL and mail data are received and temporarily stored on this partition.

ide0/e: EPC copy data are temporarily stored on this partition.

ideO/f: Scan data are temporarily stored on this partition when Scan To Server, Scan To PC, Scan to IFax, or Scan To Email is used.

ideO/h: Management data are authentication database, job log, audit log, certificate, address book, development log. ideO/i: Scan data stored by Scan to URL process remain on this partition until user retrieves data.

ide0/j: Image Log remains on this partition until Image Log is transferred to server. Xerox Color 550/560/570 does not support the Image Log feature and the partition is not used.

ide0/p: Firmware of previous and current are stored as backup when firmware is upgraded. Data remain until next firmware upgrade.

Media and Storage Desc	riptions				
Type (disk drives, tape drives, CF/SD/XD memory cards, etc.):	Removable Y / N	Size:	User Modifiable: Y / N	Function:	Process to Clear:
None					

USB Port(s)	
Complete an entry for ea	ւch USB port
USB port and location	Purpose
Two USB-Device ports located on the ESS	One USB-Device port is used for local printing(Rear Panel Side), One USB-Device port is used for machine diagnostics/maintenance (Rear Panel Side) .
Three USB-Host ports located on the ESS & UI	One USB-Host port is used for connecting USB memory (Front UI Panel Side), One USB-Host port is used for connecting the fax cable (Rear Panel Side).
	One USB-Host port (option) is used for connecting media card reader or IC card reader (Rear Panel Side),

Feeder and Finisher Module Descriptions Signature Block

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Preparation Date	5/30/2011

The text below details the information regarding the volatile and non-volatile memory contained in the Xerox Color 550/560/570 supported feeders. This document lists the available options. Depending on the configuration purchased, your system will contain on or more of these devices. **NOTE: None of these devices store any job data in electronic form.**

Feeder Module Descriptions

High Capacity Feeder

The Feeder device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Oversized High Capacity Feeder

The Feeder device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Oversized High Capacity Feeder (2 Trays)

The Feeder device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Finisher Module Descriptions

The text below details the information regarding the volatile and non-volatile memory contained in the Xerox Color 550/560/570 supported finishers. This document lists the available options. Depending on the configuration purchased, your system will contain one or more of these devices. **NOTE: None of these devices store any job data in electronic form.**

Advanced Finisher

The finishing device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Standard Finisher

The finishing device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.