

Statement of Volatility WorkCentre 5845/5855/5865/5875/5890

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Statement of Volatility WorkCentre 5845/5855/5865/5875/5890

Notice

This document describes the locations, capacities and contents of volatile and non-volatile memory devices within the WorkCentre 5845/5855/5865/5875/5890.

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Statement of Volatility WorkCentre 5845/5855/5865/5875/5890

Introduction

The WorkCentre 5845/5855/5865/5875/5890 is used to perform the following tasks:

Printing

Copying

Scanning

Faxing

This document describes the amounts and types of memory contained in the device in an easy to read tabular format. To allow security issues to be addressed as needed, specific commentary has been included about job data and where Personally Identifiable Information (PII) can be found in the system.

The information contained in this document has been verified at the time the product is released for sale. Manufacturing process changes may require that memory amounts are increased but, the purpose or contents of the memory should not change.

General Memory Information

Volatile Memory

All volatile memory listed is cleared after power is removed (decay occurs generally within 20 seconds at room temperature).

All volatile memory listed is required for normal system operation and during service and diagnostic procedures.

Removal of any volatile memory will void the warranty.

Non-Volatile Memory

All non-volatile memory listed is required for normal system operation and during service and diagnostic procedures.

Removal of any non-volatile memory will void the warranty.

None of the non-volatile memory in the system can be accessed by accidental keystrokes.

Signature Block

This evaluation and summary was reviewed and approved by:

Signature	Larry Kovnat
Printed Name	Larry Kovnat
Job Title	Manager, Product Security
Preparation Date	January 28, 2013

Controller Module Descriptions Signature Block

This evaluation and summary was completed by:

Signature	More
Printed Name	David Thorne
Job Title	Associate General Manager
Job Function	Electronics Management
Preparation Date	January 28, 2013

The data tables below detail the information regarding the volatile and non-volatile memory contained in the WorkCentre 5845/5855/5865/5875/5890 controller.

Volatile Memory Descr	iption			
Type (SRAM, DRAM, etc)	Size	User Modifiable (Y/N)	Function or Use	Process to Clear:
DDR3 SDRAM non ECC – System Memory	2GB	N	Executable code, Printer control data, temporary storage of job data	Power Off System
DDR2 SDRAM non ECC – Image Memory	512MB	N	Image data - copy/scan/print/Fax	Power Off System
DDR2 SDRAM non ECC – Page Buffer	512MB	N	Scan image page buffer	Power Off System
SRAM	1MB	N	JPEG image processing buffer	Power Off System

Additional Information:

There are two main blocks of Volatile memory in the controller, System and Image memory. System memory contains a mixture of executable code, control data and job data. Job data exists in System memory while the job is being processed. Once the job is complete the memory is reused for the next job. Likewise Image memory holds job data in a proprietary format while the job is being processed. Once the job is complete the image memory is reused for subsequent jobs.

Non-Volatile Memory I	Descript	1011		
Type (Flash, EEPROM, etc)	Size	User Modifiable (Y/N)	Function or Use	Process to Clear:
SD CARD	4GB	via Diagnostics	Control set points, configuration settings, Boot Memory	Diagnostic
EEPROM	1Mb	Via Diagnostics	Programs Taurus ASIC	Diagnostic
Flash	38KB	Via Diagnostic	Boot sector for power manager, MAC address	Diagnostic
Battery Backed SRAM	6kB	Via Diagnostic	Power manager variables	Diagnostic
EEPROM	1Mb	Via Diagnostics	Programs Taurus ASIC	Diagnostic

Hard Disk Descriptions					
Complete this table if the de	vice has medi	a storage cap	pability		
Drive / Partition (System, Image):	Removable Y/N	Size:	User Modifiable: Y/N	Function:	Process to Clear:
System Disk / System partition	No	27GB	N with normal operation	Operating System, Fonts, configuration file storage.	Diagnostic Procedure
System Disk / Image partition	No	48GB	N with normal operation	Job Images	Diagnostic Procedure

Additional Information:

This System disk contains the Linux Operating System and stores executables, fonts, and settings files. During normal operation, job files do not remain stored on this disk. One exception is "Print From", "Saved Jobs" feature. Customer jobs saved on the machine's hard disk using this feature must be manually deleted by the customer. If Image Overwrite is installed and full disk overwrite is selected all saved jobs will be erased.

The Image partition stores images in a proprietary encoded format in non-contiguous blocks. Customer image data is only stored to the image partition if EPC memory is full. User data and image data may be completely erased if Image Overwrite kit is installed and enabled. Using a three-pass algorithm which conforms to U.S. Department of Defense Directive 5200.28-M, the entire image disk partition is erased and checked.

Media and Storage Des	criptions				
Type (disk drives, tape drives, CF/SD/XD memory cards, etc.):	Removable Y/N	Size:	User Modifiable: Y/N	Function:	Process to Clear:
None Additional Information:					

RFID Devices	
RFID Device and location	Purpose
N/A	No RFID Devices are contained in the device
Additional Information:	

USB Port(s)	
Complete an entry for ea	ch USB port
USB port and location	Purpose
Front panel – 1 Host port	User retrieves print ready files from Flash Media or stores scanned files on Flash Media. Physical security of this information is the responsibility of the user or operator.
Rear panel – 2 Host ports	User retrieves print ready files from Flash Media or stores scanned files on Flash Media. Physical security of this information is the responsibility of the user or operator.
	Optional security devices, such as a CAC reader, communicate with the machine via this port. No job data is transmitted across this interface when an optional security device is connected.
Rear panel – 1 Target port	User PC direct connection for printing, Xerox Customer Service Engineer PWS connection for problem diagnosis. The optional Copy Assistant kit communicates with the machine via this port. No job data is transmitted across this interface.

Additional Information

A number of devices can be connected to the 3 USB Host ports. Once information has been copied (either as a back-up data set or as a transfer medium, physical security of this information is the responsibility of the user or operator.)

Marking Engine Module Descriptions Signature Block

This evaluation and summary was completed by:

Signature	Withone
Printed Name	David Thorne
Job Title	Associate General Manager
Job Function	Electronics Management
Preparation Date	January 28, 2013

The text below details the information regarding the volatile and non-volatile memory contained in the WorkCentre 5845/5855/5865/5875/5890 supported marking engines.

Volatile Memory Descr	iption			
Type (SRAM, DRAM, etc)	Size	User Modifiable (Y/N)	Function or Use	Process to Clear:
SRAM (IOTC PWBA)	256KByte	N	Temporary Storage of variables	Power Off System
SRAM (UI PWBA)	2KByte	N	Temporary Storage of variables	Power Off System
DRAM (Scanner PWBA)	1GByte	N	Scan Image data	Power Off System
SRAM (Scanner PWBA)	2KByte	N	Temporary Storage of variables	Power Off System
SRAM (SPDH PWBA)	64KByte	N	Temporary Storage of variables	Power Off System

Type (FLASH, EEPROM, etc)	Size	User Modifiable (Y/N)	Function or Use	Process to Sanitize:
Flash (IOTC PWBA)	1Mbyte	N	Permanent storage of program. User image data are not stored.	Not customer alterable.
FRAM (IOTC PWBA)	32KByte	N	Permanent storage of parameters and setup data. User image data are not stored.	Not customer alterable.
Flash (UI PWBA)	32KByte	N	Permanent storage of program. User image data are not stored.	Not customer alterable.
EEPROM (Scanner PWBA)	2x1MByte	N	Permanent storage of program. User image data are not stored.	Not customer alterable.
Flash (Scanner PWBA)	16KByte	N	Permanent storage of program. User image data are not stored.	Not customer alterable.
Flash (SPDH PWBA)	256KByte	N	Permanent storage of program. User image data are not stored.	Not customer alterable.

Feeder and Finisher Module Descriptions

The text below details the information regarding the volatile and non-volatile memory contained in the WorkCentre 5845/5855/5865/5875/5890 supported feeders. This document lists the available options. Depending on the configuration purchased, your system will contain one or more of these devices. **NOTE: None of these devices store any job data in electronic form.**

Feeder Module Descriptions

High Capacity Tandem Tray (Standard)

The Feeder device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Trays 1-2 (Standard)

The Feeder device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

High Capacity Feeder

The Feeder device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Finisher Module Descriptions

The text below details the information regarding the volatile and non-volatile memory contained in the WorkCentre 5845/5855/5865/5875/5890 supported finishers. This document lists the available options. Depending on the configuration purchased, your system will contain one or more of these devices. **NOTE: None of these devices store any job data in electronic form.**

Offset Catch Tray

The finishing device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Basic Office Finisher

The finishing device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Office Finisher

The finishing device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

Office Finisher with Booklet Maker

The finishing device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.

High Volume Finisher

The finishing device never contains job data or Personally Identifiable Information. All memory inside the device is used for configuration settings and normal operation. Removal of any memory will void the warranty. Access to any memory is by system programs or diagnostics only.