Mini Bulletin XRX17AS Xerox[®] Color[®] 550/560/570 Printer SPAR Release 55.42.73

Bulletin Date: November 16, 2017

Purpose

This Bulletin is intended ONLY for the specific security problems identified below. The problems identified have been rated a criticality level of IMPORTANT.

Includes the following:

• Support for SHA256 and 2048 Bit Certificates key lengths

Software Release Details

If your software is higher or equal to the versions listed below no action is needed.

Otherwise, please review this bulletin and consider installation of this version.

Model	Xerox Color 5550/560/570
System SW version	55.42.73
Link to SW update.	Available here

Installation Instructions

- 1. Print a configuration report at the Xerox color 550/560/570 Local User Interface (LUI) by selecting Machine Status → □Print Reports → □Printer Reports → □Configuration Report.
- 2. Extract / unzip the .bin file from the zip file you downloaded from Xerox.com to a known location.
- 3. If an Integrated Fiery controller or standalone EX560/EX570 Fiery Print server is connected to the Xerox Color 550/560/570, proceed to step 4. Otherwise, proceed to step 5.
- 4. Access the Fiery controller's Web Tools web page by entering the Fiery IP address into an Internet browser. Then click on the Xerox CentreWare link in the lower right corner of the Web Tools page to access the Xerox Color 550/560/570 CentreWare Internet Services web page.
- 5. Access the Xerox Color 550/560/570 CentreWare Internet Services (CWIS) webpage by entering the device IP address into an Internet browser.

Technical Support Operations



- 6. Click on the Properties tab. If prompted, enter the User Name (default is admin) and the Password (default is 1111).
- 7. Click on Services $\rightarrow \Box$ Machine Software $\rightarrow \Box$ Upgrades, place a check in the Enabled box and click Apply.
- 8. Select the Properties tab → Services → Machine Software → Manual Upgrade. A Machine Software screen will appear.
- 9. Browse to the location to where you extracted the .bin file in step 2 and select it.
- 10. Select the Install Software button.
- 11. The software will download to the device. The upgrade will take approximately 10 to 15 minutes. The device's Local User Interface will indicate that the upgrade is being performed. Once the download is complete the device will reboot.
- 12. Print a Configuration Report at the device's LUI by selecting Machine Status → □Print Reports → □Printer Reports → □Configuration Report.
- 13. Ensure that the software version listed on page 1 of the configuration report next to "System" is the software you just installed.

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