Xerox Security Bulletin XRX22-011

Xerox® B225/B235/B305/B315 Multifunction Printer
Xerox® C235/C315 Color Multifunction Printer
Xerox® B230/B310 Printer
Xerox® C230/C310 Color Printer

Out of Service Erase Available in Factory Configuration

Bulletin Date: May 17, 2022

1.0 Background

The devices listed in this bulletin have unrestricted access to the Out of Service Erase option at the Local User (walkup) interface. This feature can be disabled through the use of the embedded web server but is available by default. Exercising the Out of Service Erase will reset the device to factory defaults which could result in a denial of service.

2.0 Applicability

The issue applies only to the following products:

- Xerox® B225/B235/B305/B315 Multifunction Printer
- Xerox® C235/C315 Color Multifunction Printer
- Xerox® B230/B310 Printer
- Xerox® C230/C310 Color Printer

3.0 Remediation Instructions

Please ensure you save your local Admin account password in a safe place.

If this password is lost and the following procedure takes place a Xerox service call is required to reset a lost password.

- Go to "Settings" > "Security" from the device's web page (embedded web server)
- Under the "Public" Login Method, select the "Manage Permissions" link (after doing this, the web page will refresh and display Access Controls)
- Expand the "Administrative Menus" list
- Uncheck "Function Configuration Menus"
- Expand the "Device Management" list
- Uncheck "Out of Service Erase"
- Click the "Save" button

xerox